

DATE: May 28, 2019
TO: 911 Emergency Response Advisory Committee
FROM: Jenn Felter, Communications Supervisor, Washoe County 775/333-7017, jfelter@washoecounty.us
THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office
SUBJECT: FUNDING/REIMBURSEMENT REQUEST - Washoe County Sheriff's Office Communications Center (PSAP) – Requesting reimbursement for the renewal of our International Academy of Emergency Dispatching - Emergency Service Plan (ESP) Platinum Package, which maintains our licensing, updates, and customer support of our Police, Fire, and Medical call taking software. A review, discussion and possible action to approve, deny or otherwise modify a request to fund/reimburse a total amount not to exceed: \$20,000.00.

SUMMARY

FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS CENTER:

A review, discussion and possible action to approve, deny or otherwise modify a request to fund/reimburse the renewal of our International Academy of Emergency Dispatching - Emergency Service Plan (ESP) Platinum Package, which maintains our yearly licensing, updates, and customer support of our Police, Fire, and Medical call taking software. An amount not to exceed: \$20,000.00.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION&BACKGROUND

Each year the 911 Emergency Response Advisory Committee has approved the reimbursement of Washoe County Sheriff's Office Communications Platinum ESP Package since the purchase of the call taking software.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse Washoe County Sheriff's Office Communications Center (PSAP) for the IAED Platinum ESP Package; in an amount not to exceed: \$20,000.00

POSSIBLE MOTION

Move that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse Washoe County Sheriff's Office Communications Center (PSAP) for the IAED Platinum ESP Package; in an amount not to exceed: \$20,000.00